RINK RULES in the COVID 19 ERA

Updated: 10/10/2020

Santa Clara County Status: Red

We are in a position of having to enforce safety rules for the benefit of everyone who enters our building, including both customers and staff. We understand there are quite a few rules and restrictions, but these are from the State of California and the County of Santa Clara and outside of our control. We are happy to be able to provide classes now and fully follow all of the protocols in place. When the Covid status of Santa Clara County changes and the rules are changed, we will update our rules accordingly. We will do our best to provide you with as pleasurable and experience as possible, so please cooperate with us by following the rules below:

- 1. Do not come to the rink if you are experiencing any Covid-19 symptoms. Each person entering the building will be asked a series of health questions and have their temperature checked.
- 2. Do not come to the rink if you have been in close contact with a person who has tested positive for Covid-19 in the past 14 days.
- 3. Only the persons participating in the class may enter the building.
- 4. Every person entering the building must have completed and submitted an electronic Waiver Form that is available on the Ice Center of Cupertino and ICE Cougar web sites. This is a 1-time form each person must complete prior to entering the building for the first time.
- 5. Masks must be worn at all times when in the building, including on the ice. No exceptions. If you cannot or will not wear a mask, you cannot enter the building. There are separate Mask Rules that you should know.
- 6. Maintain a minimum of 6 feet of social distancing when in the building and waiting to enter the building.
- 7. The drinking fountain and vending machines will be turned off. You should bring your own full water bottle from home that includes the participants name in large letters.
- 8. No sharing of water bottles or any other equipment will be allowed.
- 9. All locker rooms will be closed.
- 10. The only restroom available will be the one-person ADA restroom.
- 11. Hockey players must have full equipment on prior to entering the building.
- 12. Figure skaters must come fully dressed and ready to go onto the ice prior to entering the building.
- 13. Each person entering the building will do so from the main doors adjacent to the main parking lot. Please do not arrive at the rink more than 15 minutes prior to your scheduled ice time.
- 14. Upon arrival every time, please first check in with the Ice Center employee monitoring the door to answer health questions. This has to be done each time entering the building. After that, please stand in line in the marked areas at least 6 feet away from anyone else.
- 15. Each hockey player or figure skater must exit the building via the lower side door within 5 minutes after their session on the ice has ended. There can be no loitering in the rink. You cannot exit the building via the main doors at the top of the stairs. Equipment may not be removed; you must exit that building in the same manner of dress as you entered it.
- 16. Hand sanitizer and wipes will be available throughout the building and at the entrance. We encourage hand washing and hand sanitizing often while in the building.
- 17. Rink staff will be cleaning all public areas using wipes and electrostatic aerosol sprayers using a safe water-based sanitizer while the rink is open.
- 18. Rink staff will do a thorough cleaning of the rink each night after closing.
- 19. A janitorial company will do a deep clean of the rink several times per week after closing.
- 20. We have installed two air scrubbing systems. An UV in-line HVAC system kills the DNA in bacteria, virus and mold as they pass by, rendering them inert and no longer dangerous. A Bipolar Ionization system, also an in-line HVAC unit, emits over 300 million ions per second that attach to any bacteria, virus or mold as it passes by and causes them to become heavier and enlarged. The weight causes them to drop out of the air stream and the increased size causes them to be captured in MERV-8 filters.